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# 11<sup>th</sup> Annual Fraud Conference



# ACFI

ASSOCIATION OF CERTIFIED FORENSIC INVESTIGATORS OF CANADA

**NEW THIS YEAR**  
**4** tracks  
REGISTER NOW TO  
ENSURE YOUR  
SESSION CHOICES

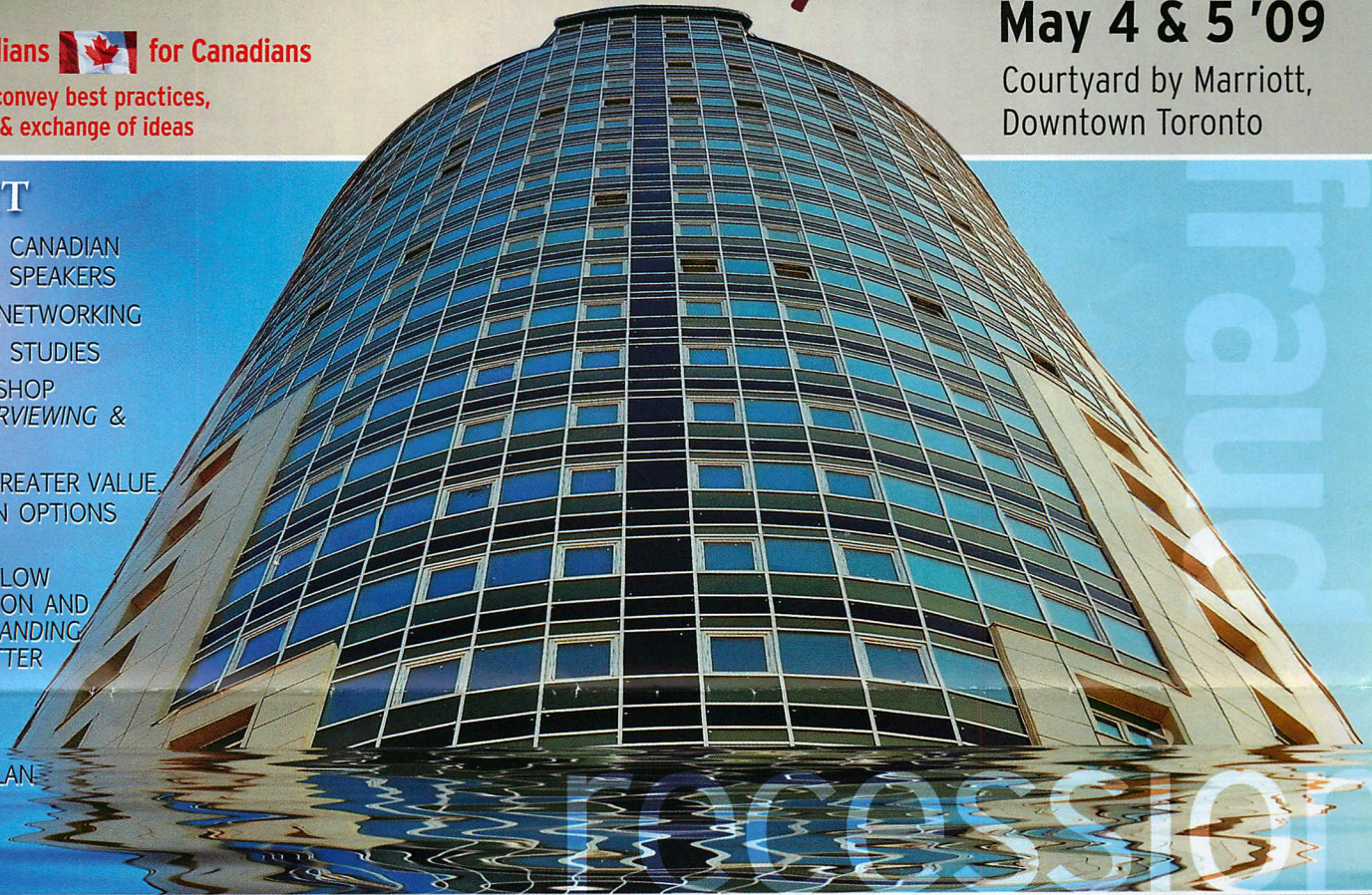
# Dealing With Fraud in Recessionary Times

**May 4 & 5 '09**  
Courtyard by Marriott,  
Downtown Toronto

designed by Canadians for Canadians  
to answer questions, convey best practices,  
stimulate discussions & exchange of ideas

## SPOTLIGHT

- ▶ MORE THAN **30** CANADIAN SPEAKERS
- ▶ CROSS CANADA NETWORKING
- ▶ HANDS ON CASE STUDIES
- ▶ FULL DAY WORKSHOP "ADVANCED INTERVIEWING & INTERROGATION"
- ▶ **4** TRACKS FOR GREATER VALUE, MORE SESSION OPTIONS
- ▶ SEVERAL **LONGER** SESSIONS TO ALLOW MORE EXPLORATION AND DEEPER UNDERSTANDING OF SUBJECT MATTER
- ▶ DEALING WITH FRAUD IN RECESSIONARY TIMES: RODDY ALLAN (NAVIGANT)



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*Great opportunity for the  
seasoned fraud investigator as  
well as those less experienced!*

+ Take advantage of the  
**OPTIONAL  
FULL DAY  
PRE-CONFERENCE  
WORKSHOP**

**advanced  
interviewing &  
interrogation**

MAY 3, 2009

SEE DETAILS BACK COVER >

See biographical details of our speakers online at [www.acfi.ca/biography](http://www.acfi.ca/biography)

7:30 am	registration & continental breakfast			
8:30 am	GS.1 GENERAL SESSION	introduction & updates — <b>Keynote Presentation</b> <b>ECONOMIC DOWNTURN: BOOMTIME FROM THE BAD GUYS?</b> Roddy Allan, CA-IFA, <i>Navigant Consulting</i>		
9:30 am	refreshment break			
	<b>TRACK 1</b>	<b>TRACK 2</b>	<b>TRACK 3</b>	<b>TRACK 4</b>
9:50 am	<p>CS.1.1 <b>NUTS &amp; BOLTS OF AN ANTON PILLER ORDER &amp; MAREVA INJUNCTION</b></p> <p>The Anton Piller Order and the Mareva injunction, described by some as the nuclear weapons of the 21<sup>st</sup> century, provide the plaintiff with the right to not only search premises and seize evidence without prior warning, but also to freeze the assets of a defendant. These two instruments serve to protect the interests of the plaintiff and provide an extremely useful purpose. How does one obtain them? Can a delay in applying for an injunction adversely affect your position? What does the doctrine of “clean hands” mean? Andrew will cover these questions and more, so join us for what will be an informative and entertaining session.</p> <p><b>Andrew Heal, LL.M., Blaney McMurtry LLP</b></p>	<p>CS.2.1-2.2 <b>INTERVIEWING &amp; TAKING STATEMENTS</b> <b>The Finer Points</b></p> <p>The behavioural aspects of interviewing, the importance of knowing and understanding the interview subject and the importance of being prepared and having a strategy that fits with the personality of the interviewee are important points that are sometimes overlooked. During this session Glenn will address these points and provide us with general tips on analyzing statements and/or verbal responses to questions.</p> <p><b>Glenn Woods, BAIT Group</b></p>	<p>CS.3.1 <b>THE DIVINING ROD</b></p> <p>How do you identify and then trace assets? What public record information exists? How helpful are electronic resources? Free vs fee-based resources? Deborah Gold and Jonathan Baker will address these areas and others to aid you in determining if a perpetrator has any assets to satisfy a judgement related to fraud losses which have been sustained by your victim organization.</p> <p><b>Deborah Gold, Navigant Consulting &amp; Jonathan Baker, MBA, LL.M., Wardle, Daley, Bernstein LLP</b></p>	<p>CS.4.1 <b>EMPLOYERS FACE NEW FRONTIERS OF LITIGATION</b></p> <p>Ms. Ray-Ellis will, during her presentation, discuss new ways for employees to sue you and/or your organization. Soma's session will focus on the two recent Ontario Court of Appeal decisions which deal with the topics of malicious prosecution and negligent investigation by employers. Time permitting she will also discuss what further developments we might expect to see in the foreseeable future.</p> <p><b>Soma Ray-Ellis, LL.B., Paterson MacDougall, LLP</b></p>
10:55am	<p>CS.1.2 <b>CORPORATE GOVERNANCE</b></p> <p>Corporate governance is a multi-faceted subject. It is the set of processes, customs, policies, laws and institutions affecting the way a corporation is directed, administered or controlled. Corporate governance also includes the relationships among the many stakeholders involved and the goals for which the corporation is governed. But how can you, as an investigator, see the forest from the trees? Join us and find out.</p> <p><b>Burk Koldewey, Ph.D., CIA, CMA</b></p>	<p><i>“... excellent content” and “well respected team leaders”</i></p>	<p>CS.3.2 <b>E-DISCOVERY &amp; PRIVACY</b></p> <p>Electronic devices contain an ever increasing amount of information on the individuals who use them, from detailing personal preferences in surfing the Internet, to financial statements. Privacy concerns, especially when classified as a subset of information management, may limit the scope of eDiscovery practices. This presentation is an exploration of relevant examples related to privacy, including case law and the Sedona principles, of what guidance exists in the field for practitioners involved in eDiscovery.</p> <p><b>Tracy Ann Kosa, Independent Privacy Researcher/Consultant</b></p>	<p>CS.4.2 <b>YOUR LEGAL RIGHT TO INVESTIGATE</b></p> <p>What is the extent of an employer's right to investigate a suspected fraud? Under what circumstances is an employer obliged to investigate or to report a suspected fraud? What are the rights and obligations of employees who become aware of a possible fraud? What are the obligations of a professional such as a lawyer or an accountant who becomes aware of a possible fraud? Our speakers will deal with the rights and obligations of persons who become aware of a suspected fraud. They will also deal with the right of an employer to investigate the conduct of employees, as well as best practices to follow in conducting a fraud investigation.</p> <p><b>Denise Bambrough, LL.B. &amp; Michael Fitzgibbon, LL.B., Borden Ladner Gervais LLP</b></p>
12:00pm	MONDAY LUNCH & AGM			
1:05 pm	GS.2 GENERAL SESSION	<b>INTERNATIONAL FINANCIAL REPORTING STANDARDS (IFRS)</b>		
	While many of us have heard of GAAP (Generally Accepted Accounting Principles), how many of us are aware that the official accounting reporting standard, which has recently been adopted by over 100 countries around the world, will become mandatory for all publicly-accountable enterprises starting in January 2011? Many companies, aware of the impending mandatory change, are already planning for the conversion but have they considered that it is well accepted that times of change and transition are normally accompanied by a heightened risk of fraud? During this general session, Derek Rostant will briefly introduce us to IFRS and then answer the question of “How to plan fraud avoidance during this transition time.”			
	<b>Derek Rostant, CA-IFA, KPMG</b>			
2:10 pm	CS.1.3 <b>IDENTITY FRAUD</b>	CS.2.3 <b>GLOBAL ECONOMIC</b>	CS.3.3 <b>THE PERILS &amp; PITFALLS</b>	CS.4.3 <b>USING THE LITIGATION</b>

**AND THEFT**

Identity theft has been around for a long time but has escalated to the extent that it is now believed to be the fastest growing criminal activity.

Our speaker will explain the nature, size and extent of damage caused by identity theft and using case examples, will also discuss how you and/or your organization can be used by organized crime to aid in stealing the identities of others. Our speaker will also discuss best practices to prevent identity fraud and theft and will finally discuss what the future might bring.

**Douglas Cousens, OPP**

**CRIME SURVEY**

According to PricewaterhouseCoopers' recent survey, who is the typical perpetrator, what are the fraud risks in the emerging markets and what are the key types of economic crime? During this session, Ms. MacGregor will reveal both the global and Canadian fraud facts which surfaced during the survey and relate the findings to best practices to achieve an effective antifraud regime.

**Sarah MacGregor, CA, CFE,  
PricewaterhouseCoopers LLP**

**OF INVESTIGATING**

What are the perils and pitfalls of fraud investigations, legal and otherwise? Are there Criminal Code provisions that can land an investigator on the wrong side of the law? How do you avoid the "Rush to Judgement" syndrome? How do you react when an alleged fraudster starts targeting you and your investigation? These are just a few traps that Sheree, using practical examples, will address during her presentation.

**Sheree Mann, CA, CFI  
& Ken Froese, CA-IFA, CFI,  
LECG Canada Limited**

**PROCESS TO ACQUIRE  
FURTHER EVIDENCE**

If you testify, you are exposed to being blindsided either by evidence you were not made aware of, or questions on cross-examination you could have anticipated, if only you had used the litigation process itself as the final stage of your investigation. Learn how to use the legal rules to fill any unforeseen gaps in your investigation you may not have thought of, ask the suspect the questions you wished you could have asked before going to trial, and get the documents that you had previously been unable to obtain, in order to put the final touches on your investigation. To do anything less exposes you to a claim of having done an incomplete, or even negligent, investigation. Put the 'forensic' into your forensic investigation by attending this seminar.

**David Debenham, LL.M., CFI,  
Lang Michener LLP**

3:10 pm refreshment break

3:30 pm CS.1.4 **ORGANIZED CRIME AND FRAUD**  
Years ago organized crime to most meant the Mafia... today it can relate to Albanian, Asian, Hispanic, Italian, Nigerian, Russian and several others. In the area of economic crime they are into counterfeiting, fraud, gambling, labour racketeering, money laundering, loan sharking. Doug will address these areas as well as some other activities that Organized crime is involved with ..... some of which may well surprise us.  
**Douglas Cousens, OPP**

CS.2.4 **RESUME FRAUD**  
With some statistics touting that 35% of job applicants presented "red flags" such as lying about credentials or being fired from previous positions and others estimating that 42% to 52% of job seekers have admitted to lying and/or misrepresentation on their resume, it puts additional pressure on Human Resources Departments to not only do their job but to do their job well. Using a case study for illustration purposes, LeJune Pier will describe ways candidates for employment will falsify their resumes, the associated red flags and the ways to detect these falsifications.  
**LeJune Pier, MSt.,  
Clarity Intelligence Services**

CS.3.4 **DEALING WITH THE MEDIA**  
Fraud sleuths are not the only investigators spending months studying documents, conducting in depth interviews and digging up detail to move along a case. Join Susanne Reber and John Nicol of CBC's Investigative Unit for a discussion on how they investigate their files and tips on how common goals between fraud investigators and investigative reporters can help solve cases. During this session Susanne and John will provide some basic principles to assist you in managing this relationship.  
**Susanne Reber & John Nicols,  
The Fifth Estate**

CS.4.4 **INSURANCE - An Avenue for Recovery, or is it?**  
What constitutes a recoverable loss? Judith Mitchell and Andrew Kautz will address this issue during their presentation, stressing the care that should be involved during an ongoing investigation in gathering and preparing the information that the insurer will need. They will address not only the actions or inactions which could hinder payment by the insurer, but also how you might assess the adequacy of your organization's Fidelity coverage.  
**Judith Mitchell, FIC, CRM  
& Andrew Kautz, CFE,  
Guarantee Company of North America**

4:30 pm **don't miss this networking opportunity** RECEPTION Meet with other attendees and faculty. *Bring her back -by popular demand" said delegates ...and we did. Judith Mitchell is presenting with Andrew Kautz*

**TUESDAY MAY 5, 2009**

7:30 am breakfast

8:30 am CS.3 GENERAL SESSION introduction & updates  
**PRIVATIZATION OF WHITE COLLAR CRIME INVESTIGATIONS - WHERE ARE WE NOW?**  
**Richard Tchir, Alberta Justice**

9:30 am refreshment break

9:50 am **TRACK 1** **TRACK 2** **TRACK 3** **TRACK 4**

CS.1.5-1.8 **THE IMPORTANCE OF STAYING CIVIL DURING A CRIMINAL CASE**  
**Practical tips to conduct a civil investigation concurrent with a criminal case**  
Being asked to conduct an internal investigation

CS.2.5-2.7 **THE MORE THINGS CHANGE...**  
There's an old saying that "the more things change, the more they stay the same". While the world we live in seems to change at an ever increasing pace, we remain constantly exposed to

CS.3.5-3.6 **TIGHTENING UP YOUR CASE**  
**A Crown's Perspective**  
Louisa Winn will present an overview of the factors that investigators should bear in mind

CS.4.5-4.7 **PROCUREMENT FRAUD**  
Procurement or contract fraud is, unfortunately, a reality in today's highly competitive business world. Procurement staff, auditors, investigators and others charged with reviewing the various

after the police were called by the victim is a challenging assignment for any seasoned investigator. The victim and your client/employer want an explanation of what went wrong, now! You need to conduct an internal investigation to provide answers without tainting the ongoing police work. How do you proceed? *In a workshop setting and using a successful case study, participants will work through and solve the case.* This session will be of interest to seasoned investigators who would like to test their skills in a complex case, as well as those seeking to develop a greater awareness of investigation issues and how to successfully resolve them.

those who would separate us from our hard earned money by dishonest means. People's level of education and sophistication rises. Commerce flourishes and becomes global and more complex. Technology advances by leaps and bounds. And yet fraud remains relatively the same throughout our history. The means may have changed, but the underlying frauds remain much the same. What will the future bring?

In this three part section, with the underlying theme of "those who do not learn from history are doomed to repeat it", we will learn how old fraud schemes and methods have been rejuvenated by new technology and changes in society.

when assessing and submitting a fraud file for charge approval by Crown. This presentation will be geared towards investigators who do not have policing or legal backgrounds. It will address issues that both the investigator and prosecutor should deal with at the outset in order to fortify the case for an eventual trial of the matter.

**Louisa Winn, LL.B., Crown Counsel, BC**

to the ways and means that a dishonest contractor can perpetrate a fraud against an organization. This session, including a case study, will address the following key elements of procurement fraud: overview of the contract stages, types and description of schemes, red flags of procurement fraud and fraud detection and prevention mechanisms; offences against the Criminal Code of Canada and civil avenues of recovery. Join us to learn several new and perhaps not so new tools and techniques, as well as practical strategies, which are designed to aid you in resolving procurement fraud-related issues.

12:00pm

> lunch break <

> lunch break <

**TUESDAY LUNCHEON**

> lunch break <

1:05 pm

**Allen Tait, CA, CFI & Rick Cole,**  
Ontario Internal Audit

We hope that a better understanding of where we've been will assist in your ability to prevent, detect and investigate fraud and investment schemes.

**Pat McParland, CMA, CFI  
& David Malamed, CA-IFA, CFE,**  
Grant Thornton LLP  
**& Vanessa Oltmann, MBA, CGA,**  
Vancouver Island University

**CS.3.7 RE-USING & RECYCLING  
OLD FRAUDS INTO HIGH-TECH**

During this session Kevin will discuss the similarities between some of the old and new frauds. He will describe some of the more popular frauds currently being carried out using the computer and Internet, as well as the history and evolution of high tech fraud. He will also discuss the future of high-tech frauds, where we are heading, the challenges to investigating and preventing high tech fraud and the preventative measures we can put into place in order to minimize the risk.

**Kevin Lo, CISSP, EnCE, LECG Canada  
Limited**

**Gary Moulton, CA-IFA &  
Ryna Ferlatte, CA-IFA, CPA, Deloitte**

2:10 pm

*In responding to one of last year's sessions one delegate mentioned "I have lots of Interviewing/Interrogation experience but still felt that this session was quite useful" another said "very good presentation – very entertaining – good use of visual aids".*

**CS.2.8 PRINCIPLES &  
PLANNING OF INVESTIGATIONS**

Being able to see the forest for the trees is the key to all successful investigations, but what exactly does this entail? Bob's presentation will include the need to properly set the investigative objectives; plan for contingencies such as preventing and/or dealing with such things as breaches of confidentiality; consider costs vs benefits and manage concerned management and clients. Bob will also address the basic principles of investigations, as well as the need for corporate policy.

**Bob Ferguson, CA-IFA, Ernst & Young**

**CS.3.8 CONSENT:  
Canadian Privacy Complaints**

Canadian companies must contend with a complex privacy legislative and regulatory framework governing different sectors and industries, while meeting individual's expectations of managing personal information. New ongoing research on the enforcement mechanism of PIPEDA indicates that consent principle results in the most frequent complaints, investigations and orders. Presented in a risk management context, this work can be utilized to support decision-making for security and privacy practices.

**Tracy Ann Kosa,**  
Independent Privacy Researcher/Consultant

**CS.4.8 THE DREAM GRIFTER**

Fraud, sex, faked pregnancy, asset tracing, creating new law, avoiding becoming an agent of the state and using contempt of court proceedings when tracing leads to dead ends are just a few of the issues raised in this case which was on the front pages of the Ottawa citizen for three days and is still ongoing. Norm will provide us with a rare opportunity, by taking us behind the scenes and through the maze of issues which were encountered in this case.

**Norman Groot, LL.B., & Kaaryn Gough**  
Investigation Counsel PC  
& Douglas Macklem

3:10 pm

refreshment break

3:30 pm

GS.4 GENERAL SESSION

**THE FORENSIC INVESTIGATORS' FRAUD FORUM**  
**Building Blocks & Bridges to a worthwhile Profession in Forensic Investigations**

4:30 pm

close of conference

*Please share this brochure with someone who would benefit from this year's ACFI Fraud Conference and substantial savings!*

**PROGRAM DISCLAIMER** The Association of Certified Forensic Investigators of Canada reserves the right to alter or delete items from the program, or cancel the Conference and/or the workshop at which time liability will be limited to conference and/or workshop fees paid. Presenters have prepared material for the professional development of participants. Although they trust that it will be useful for this purpose, the presenters cannot warrant that the use of this material would be adequate to discharge the legal or professional liability of participants in the conduct of their business operations.

# WHY YOU SHOULD ATTEND

Several **4** tracks to allow **greater choice** and opportunity to tap into **benefits of smaller session sizes**; more indepth coverage of subject matter through **several longer sessions**; a **full-day pre-conference workshop** and **discounts** when workshop and conference registrations are combined.

The ACFI 11<sup>th</sup> Annual Fraud Conference, **"Dealing with Fraud in Recessionary Times"**, has been designed by *Canadians for Canadians* as a meeting place where delegates can gather to discuss, analyze, debate and network with peers, while continuing to build lasting connections within the Canadian fraud community. Coupled with the full-day workshop **"Advanced Interviewing and Interrogation"**, this will prove to be by far the most extensive and comprehensive ACFI conference yet.

The ACFI Conference is an annual event bringing practitioners, industry experts, users and other interested parties together under one roof and offering endless opportunities to:

- keep pace with the latest tools and investigative techniques
- participate in provocative, informative and entertaining sessions
- improve your fraud-fighting skills through case studies and exercises
- master new techniques designed to enhance your skills set
- address proactive initiatives based on real world, proven approaches
- learn best practices from our guest faculty as well as other delegates

*Training you can't afford to miss!*

# WHO SHOULD ATTEND...

- Accountants
- Forensic & Investigative Accountants
- Fraud Examiners
- Human Resource Specialists
- Information Technology Professionals
- Internal Auditors
- Law Enforcement
- Lawyers
- Loss Prevention and Security Professionals
- Private Investigators
- Risk Managers
- Regulators

*and others who need to keep pace with changing fraud-related issues.*

**RECESSION BUSTER!**

The discount period has been **EXTENDED** to the conference date, **PLUS** conference delegates will receive a copy of both mock trials "The Expert" and "The Evidence" – an additional value of **\$360!**

## CONFERENCE & FULL DAY WORKSHOP REGISTRATION

**1. Information** (Please print)

Surname: \_\_\_\_\_ First Name: \_\_\_\_\_ Name to appear on badge: \_\_\_\_\_

Organization: \_\_\_\_\_ Address:  Res.  Bus. \_\_\_\_\_

Job Title: \_\_\_\_\_ City: \_\_\_\_\_ Province/Territory: \_\_\_\_\_ Postal Code: \_\_\_\_\_

I plan to attend the Monday Reception (4:30 pm - 6:00 pm) *Meet and network with other attendees and faculty.*

Please send me details regarding membership in the Association of Certified Forensic Investigators of Canada.

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_

Please advise us in advance of any dietary restrictions or other special needs:

**2. Registration Fees**

**SAVINGS:** *Extended* ~~\$50 discount until March 31~~  
**Further Savings when combining workshop and conference**

	ACFI Members	Non-Members	No. of Attendees	Amount
<b>CONFERENCE FEE</b>				
<b>SAVINGS EXTENDED!</b>	\$845	\$945		
<b>WORKSHOP FEE</b>				
<b>SAVINGS EXTENDED!</b>	\$285	\$345		
<b>COMBINED FEE</b>				
<b>SAVINGS EXTENDED!</b>	\$1,105	\$1,265		
			<b>Sub-total</b>	
GST #: 87970 8428 RT0001			G.S.T. (5%)	
GST Exemption #:			<b>TOTAL</b>	

**GROUP DISCOUNTS:** call for details • 416-226-3018 or 1-877-552-5585 or check [www.acfi.ca](http://www.acfi.ca)

**3. Session Selection**

TRACK SELECTION	MONDAY, May 4				TUESDAY, May 5			
TIMES	1	2	3	4	1	2	3	4
8:30-9:30	<input checked="" type="checkbox"/> GS.1: GENERAL SESSION				<input checked="" type="checkbox"/> GS.3: GENERAL SESSION			
9:50	<input type="checkbox"/> 1.1	<input type="checkbox"/> 2.1	<input type="checkbox"/> 3.1	<input type="checkbox"/> 4.1	<input type="checkbox"/> 1.5	<input type="checkbox"/> 2.5	<input type="checkbox"/> 3.5	<input type="checkbox"/> 4.5
10:55	<input type="checkbox"/> 1.2	<input type="checkbox"/> 2.2	<input type="checkbox"/> 3.2	<input type="checkbox"/> 4.2	<input type="checkbox"/> 1.6	<input type="checkbox"/> 2.6	<input type="checkbox"/> 3.6	<input type="checkbox"/> 4.6
1:05	<input checked="" type="checkbox"/> GS.2: GENERAL SESSION				<input type="checkbox"/> 1.7	<input type="checkbox"/> 2.7	<input type="checkbox"/> 3.7	<input type="checkbox"/> 4.7
2:10	<input type="checkbox"/> 1.3	<input type="checkbox"/> 2.3	<input type="checkbox"/> 3.3	<input type="checkbox"/> 4.3	<input type="checkbox"/> 1.8	<input type="checkbox"/> 2.8	<input type="checkbox"/> 3.8	<input type="checkbox"/> 4.8
3:30-4:30	<input type="checkbox"/> 1.4	<input type="checkbox"/> 2.4	<input type="checkbox"/> 3.4	<input type="checkbox"/> 4.4	<input checked="" type="checkbox"/> GS.4: GENERAL SESSION			
4:30-6:00	Reception				Close of conference			

*For additional attendees, please copy this form or use a separate paper.*

Workshop Fee includes light lunch, refreshment breaks and workshop binder.  
 Conference Fee includes continental breakfasts, refreshments, lunches, Monday evening reception, all conference materials, and entry into a draw.

**4. Procedures**

Full payment is required in advance of the event. **To register** please call 416-226-3018 or 1-877-552-5585 or complete and fax this form to 416-222-1041. Cheques made out to ACFI should be mailed to:  
 The Association of Certified Forensic Investigators of Canada  
 173 Homewood Avenue  
 Willowdale, Ontario M2M 1K4  
 Visa and MasterCard accepted – please call to arrange this.  
 Conference/workshop attendees will receive confirmation of registration.

**HOTEL** Courtyard by Marriott, Downtown Toronto, 475 Yonge St. Toronto, ON  
 Tel.: 416-924-0611 Toll Free: 800-847-5075 Fax: 416-924-8692

★★★★ Discover all the hottest attractions in Toronto: the Rogers Centre (Skydome), the Air Canada Centre, and the Eaton Centre Shopping Mall. Whatever the occasion, enjoy this downtown Toronto hotel near Yorkville and the Financial District.

**ROOM RATES** We have reserved a block of overnight rooms for a limited time at the Courtyard by Marriott, Downtown Toronto. Those booking should contact the hotel directly and identify themselves as ACFI Fraud Conference attendees to receive the **special rate of \$149/night** (plus applicable taxes).

**CANCELLATION POLICY** Enrollment will be limited to ensure maximum opportunity for participation and exchange of ideas. A full refund less \$75 will be made for cancellations received in writing by April 17, 2009. Cancellations received after this date will be billed in full. Substitution will be accepted up to the start of the conference.

*mail/fax this form or register online at [www.acfi.ca](http://www.acfi.ca)*

**Don't miss Monday's Reception (4:30 - 6:00 pm)**  
 NETWORK with other attendees & faculty from across Canada.

**NEW THIS YEAR**

Sunday May 3, 2009

**optional Pre-Conference  
full day workshop**

**Courtyard by Marriott, Downtown Toronto**  
475 Yonge Street, Toronto, M4Y 1X7  
10:00 a.m. – 5:00 p.m.

**interactive** workshop led by  
**Ray Haywood** CFE  
(ex-RCMP)

This is an advanced course, designed for seasoned practitioners or those who have taken previous interviewing training, and will build on information received in Ray Haywood's previous workshops on "Interviewing & Interrogation", allowing participants to practise and apply skills they have learned.

# advanced interviewing & interrogation

**update  
your  
skills**



This workshop will focus on practical application and underlying theory. Investigators will gain skills through experience that they can immediately take away and use.

**What you'll learn** Based on the needs and experience of the participants, the following are some of the areas that may be covered:

- Advanced techniques that build on skills and strategies.
- Interactive interview skills training which includes case studies designed to answer the question "what do I do next?"
- Preparation and planning of an interview.
- Techniques for conducting interviews and interrogations more effectively
- Verbal and non-verbal behaviour analysis to enhance your ability to understand the interview subject.
- Statements in their various forms.
- Scenario examination of "What do I do now?"
- Legal considerations including privacy issues.
- Advanced questioning styles including:
  - Behavioural analysis questions.
  - Developing line of questions for interviews to maximize your results.
  - Making adjustments to questions during an interview.

*Learn what's  
new in the field!*

**Ray Haywood** CFE: A former member of the RCMP for 24 years, Ray investigated criminal occurrences and was an investigator in the Commercial Crime branch, where his assignments involved bankruptcy, counterfeit currency/financial instruments and other complex frauds. Today he continues to analyze and investigate business problems and conduct risk and vulnerability assessments.

For more information, call the ACFI National office or see our website, [www.acfi.ca](http://www.acfi.ca)



**ACFI**

ASSOCIATION OF CERTIFIED FORENSIC INVESTIGATORS OF CANADA

THE ASSOCIATION OF CERTIFIED FORENSIC INVESTIGATORS OF CANADA

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E-mail [info@acfi.ca](mailto:info@acfi.ca)

The Association of Certified Forensic Investigators of Canada (ACFI) is a non-profit Canadian organization whose objective is to promote and foster a national forum and governing body for the affiliation of professionals who provide to the public, governments and employers, their expertise and services in the areas of fraud prevention, detection and investigation. For membership information, please visit our website.

**www.  
acfi.ca**